

Investigations Case Management - Release Notes

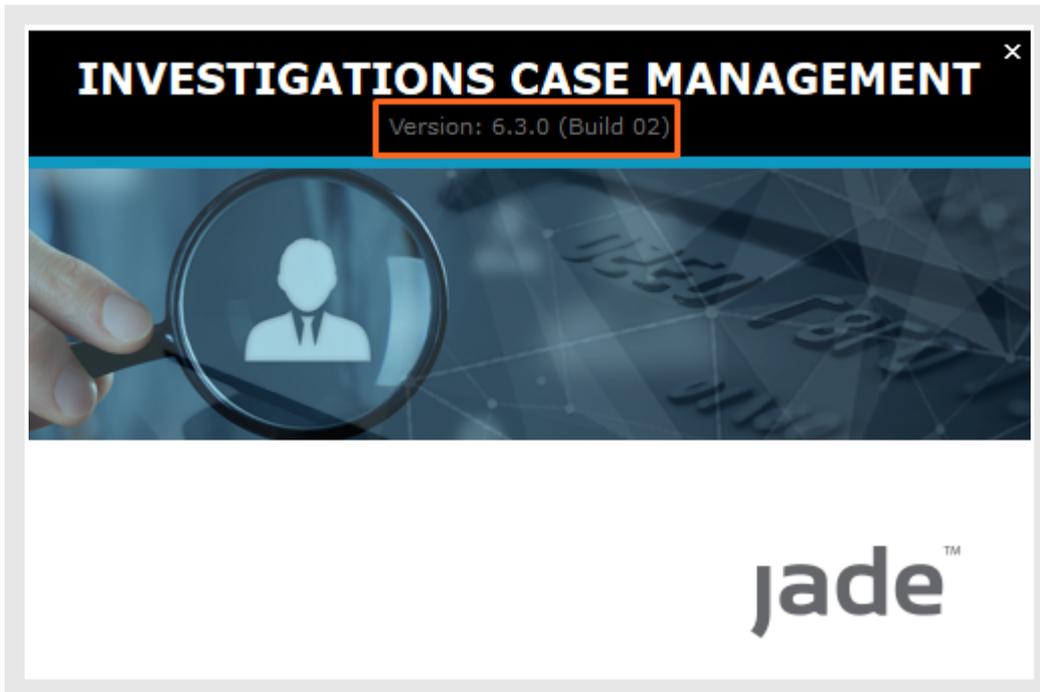
VERSION 6.3

jade[™]

Overview

These 6.3 release notes explain the new features available in this release of Jade Investigations Case Management (ICM) .

It also lists a few [minor issues](#) we found during rigorous product testing, which we've resolved.



Managing Cases

The contents of a case loads quicker and you can have it automatically refreshed.

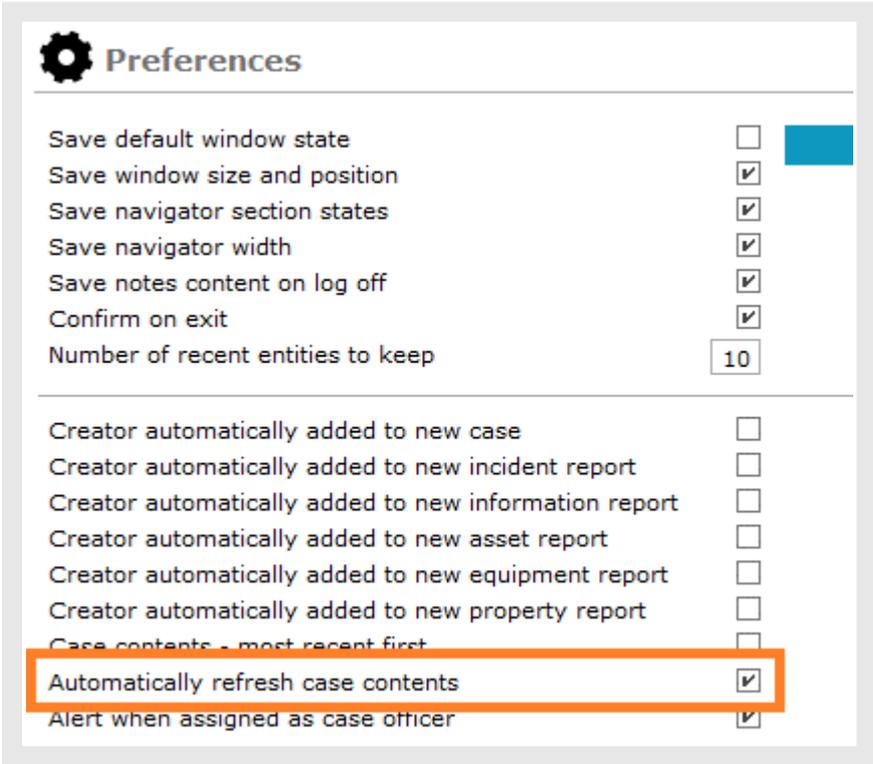
It's also easier to see who has permanent access to source documents.

Have the Case Contents Automatically Refreshed

If you want to see when someone updates the title of source document—like a case note or an information report, for example—you can have these changes immediately reflected in the case contents.

To activate this setting:

1. Select your username > Select **Preferences**.
2. Select the **Automatically refresh case contents** checkbox.



The screenshot shows a 'Preferences' window with a gear icon and the title 'Preferences'. It contains a list of settings with checkboxes and a text input field. The 'Automatically refresh case contents' checkbox is highlighted with an orange border.

Setting	Checkbox
Save default window state	<input type="checkbox"/>
Save window size and position	<input checked="" type="checkbox"/>
Save navigator section states	<input checked="" type="checkbox"/>
Save navigator width	<input checked="" type="checkbox"/>
Save notes content on log off	<input checked="" type="checkbox"/>
Confirm on exit	<input checked="" type="checkbox"/>
Number of recent entities to keep	<input type="text" value="10"/>
Creator automatically added to new case	<input type="checkbox"/>
Creator automatically added to new incident report	<input type="checkbox"/>
Creator automatically added to new information report	<input type="checkbox"/>
Creator automatically added to new asset report	<input type="checkbox"/>
Creator automatically added to new equipment report	<input type="checkbox"/>
Creator automatically added to new property report	<input type="checkbox"/>
Case contents - most recent first	<input type="checkbox"/>
Automatically refresh case contents	<input checked="" type="checkbox"/>
Alert when assigned as case officer	<input checked="" type="checkbox"/>

The Case Contents Loads Quicker

In previous versions of ICM, if you opened a case that contained thousands of case notes, it took a long time to load.

We've greatly improved the performance to make sure it loads quickly.

Easily See Who Has Permanent Access to Source Documents

There are three types of permanent access – Update, View, or Blocked.

It's easier to see who has permanent access to source documents for these types of entities:

- Cases
- Case notes
- Information reports
- Incident reports
- Tasks

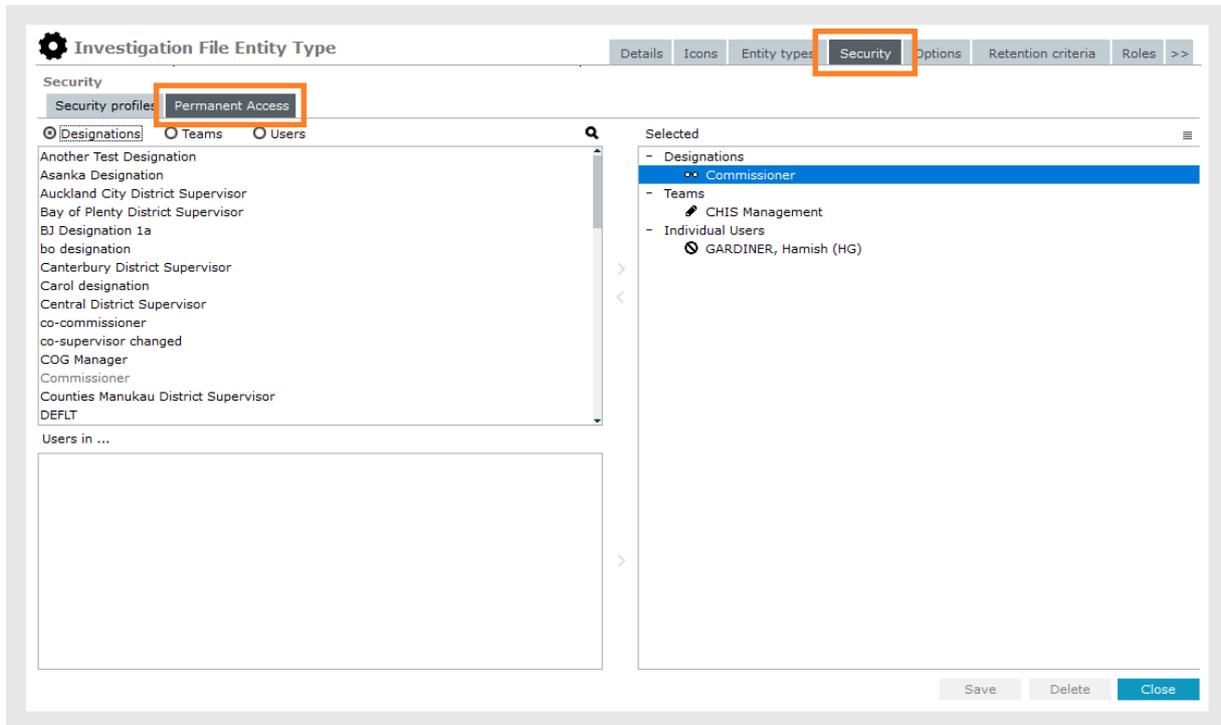
There's a new pane for **Permanent Access** when you open a case, select the **Access** tab .

The screenshot shows the 'Investigation File [URN: CASE/2009-1]' interface. The 'Access' tab is selected, and the 'Permanent Access' section is highlighted with an orange box. The 'Permanent Access' section lists the following:

- Designations
 - ∞ Commissioner
- Teams
 - 🔑 CHIS Management
- Users
 - 🔑 GARDINER, Hamish (HG)

Set up Permanent Access for Entity Types

1. Open the type of entity you want to edit.
2. Select the **Security** tab.
3. Select the **Permanent Access** subtab.



Searching

When searching, you can now:

- See when entity relationships were established
- Use a date range when searching for attributes that don't have a value
- Do an advanced scoped search

See When Entity Relationships Were Established

When you search for related entities, you'll see a new column in the search results that shows when the relationship between entities was specified.

This is useful if you need to generate reports that show when entity relationships were created.

Q Related Entities Search Criteria Results

Results (7)

URN	Left Entity Type	Left Entity	Relationship	URN	Right Entity Type	Right Entity	Start	Finish	Created Date
1	General Case Nc	Vehicle Owner Contacted	has a witness	33	Person	VANCE, MARCUS			13/05/2014 12:39
17	General Case Nc	Witness Statement	has a witness	17	Person	SMITH, Fred Joe			27/01/2014 14:23
17	General Case Nc	Witness Statement	has a witness	27	Person	JONES, Sarah			27/01/2014 14:25
32	General Case Nc [Draft]	Witness Statement Joe Smith	has a witness	17	Person	SMITH, Fred Joe			07/05/2014 13:01
33	General Case Nc [Draft]	Witness Statement Graham Jones	has a witness	36	Person	JONES, Graham			16/05/2014 09:12
34	General Case Nc	Checking validity of suspect statements	has a witness	38	Person	JONES, Joe			24/03/2016 11:16
49	General Case Nc [Draft]	statementsbby witnesses	has a witness	45	Person	HEDGES, Justine Mary Ellen			05/04/2016 10:47

Export the Results of a Related Entities Search

1. Right-click your search results > Select **Export Table to Excel**.

Related Entities Search Criteria Results

Results (7)

URN	Left Entity Type	Left Entity	Relationship	URN	Right Entity Type	Right Entity	Start	Finish	Created Date
1	General Case Note	Vehicle Owner Contacted	has a witness	33	Person	VANCE, MARCUS			13/05/2014 12:39
17	General Case Note	Witness Statement	witness	17	Person	SMITH, Fred Joe			27/01/2014 14:23
17	General Case Note	Witness Statement	witness	27	Person	JONES, Sarah			27/01/2014 14:25
32	General Case Note	[Draft] Witness Statement Joe Smith	has a witness	17	Person	SMITH, Fred Joe			07/05/2014 13:01
33	General Case Note	[Draft] Witness Statement Graham Jones	has a witness	36	Person	JONES, Graham			16/05/2014 09:12
34	General Case Note	Checking validity of suspect statements	has a witness	38	Person	JONES, Joe			24/03/2016 11:16
49	General Case Note	[Draft] statements by witnesses	has a witness	45	Person	HEDGES, Justine Mary Ellen			05/04/2016 10:47

2. Choose where you want to store the spreadsheet.
3. Save your changes.

AutoSave On Related Entities Search Results.xlsx - Last Modified: 11m ago Search (Alt+Q)

File Home Insert Page Layout Formulas Data Review View Help Acrobat

Clipboard Font Alignment Number Styles Cells

URN	Left Entity Type	Left Entity	Relationship	URN	Right Entity Type	Right Entity	Start	Finish	Created Date
1	General Case Note	Vehicle Owner Contacted	has a witness	33	Person	VANCE, MARCUS			13/05/2014 12:39
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32	General Case Note	[Draft] Witness Statement Joe Smith	has a witness	17	Person	SMITH, Fred Joe			07/05/2014 13:01
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34	General Case Note	Checking validity of suspect statements	has a witness	38	Person	JONES, Joe			24/03/2016 11:16
49	General Case Note	[Draft] statements by witnesses	has a witness	45	Person	HEDGES, Justine Mary Ellen			05/04/2016 10:47

Use a Date Range to Search for Attributes That Don't Have a Value

Usually attributes have values. But you can have attributes without any values.

If you want to search for an attribute that doesn't have values, you can now do this across a date range.

Previously you could only do this if you also selected an attribute value.

The screenshot shows the 'Person Search' interface. The 'Attributes' section is expanded to show 'Hair Colour' selected. Below the attributes, there are fields for 'Value from' (set to 'Black'), 'Value to', 'Previous value', and 'Comments'. A red box highlights the 'Effective dates' section, which includes a date range selector and a checkbox for 'Value selected in this period'. Below this, a table shows the search results for 'Physical Description/Hair Colour' with the value 'Black'.

Attribute	Value (from)	Value (to)	Duration	Previous value	Comment keyword(s)	Effective (from)	Effective (to)	Value selected in this period
Physical Description/Hair Colour	Black							<input checked="" type="checkbox"/>

More Options for Scoped Searches

When you create a scoped search, you now specify whether it's inclusive or exclusive:

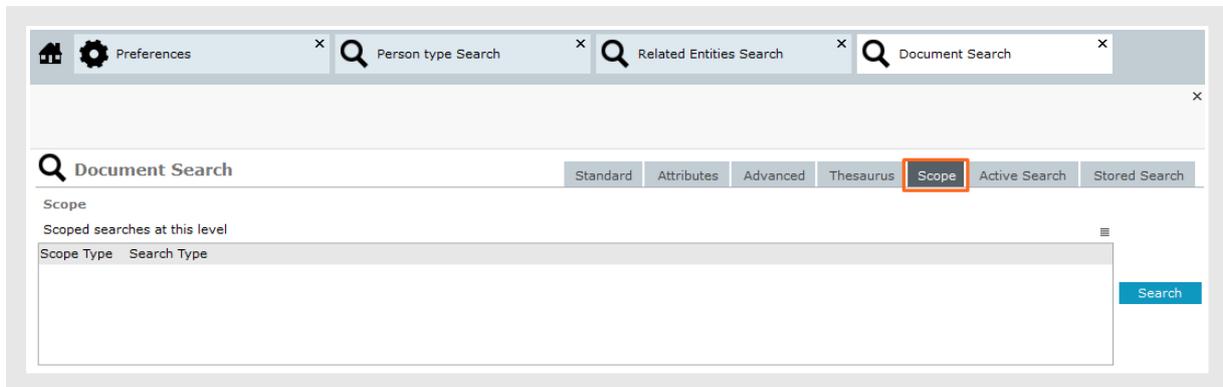
- For an **inclusive** scope, the search result entities must have a relationship to at least one of the scope entities.
- For an **exclusive** scope, the search result entities must NOT have a relationship to any of the scope entities.

This provides a useful way to narrow your search results.

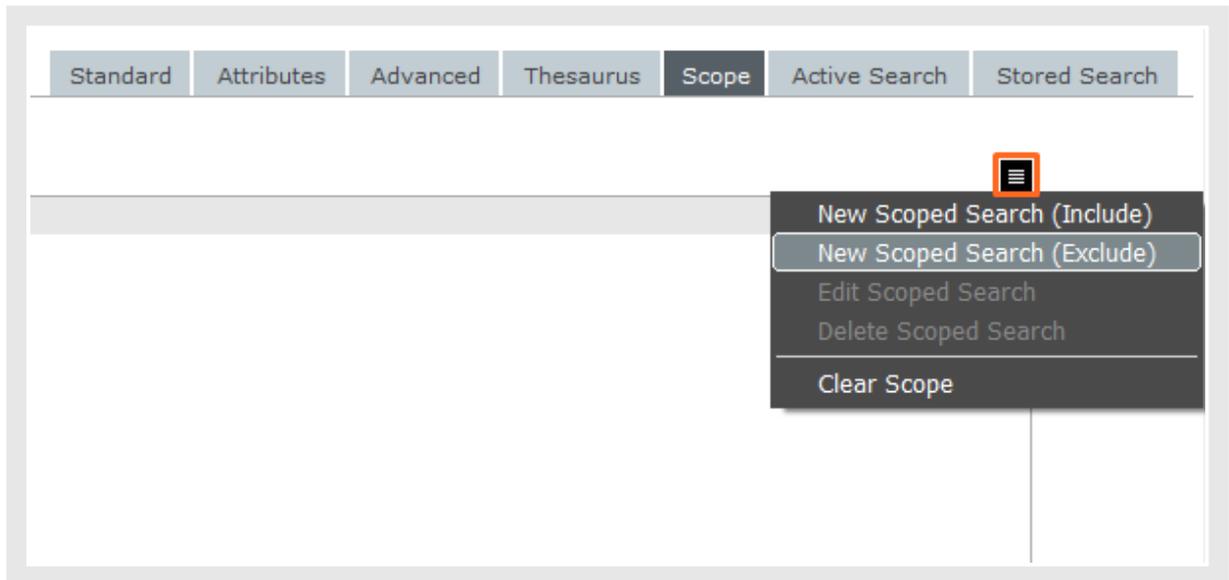
For example, you could exclude all person entities from a person search when that entity is used in a **Protected Person Case**.

Create an Inclusive or Exclusive Scoped Search

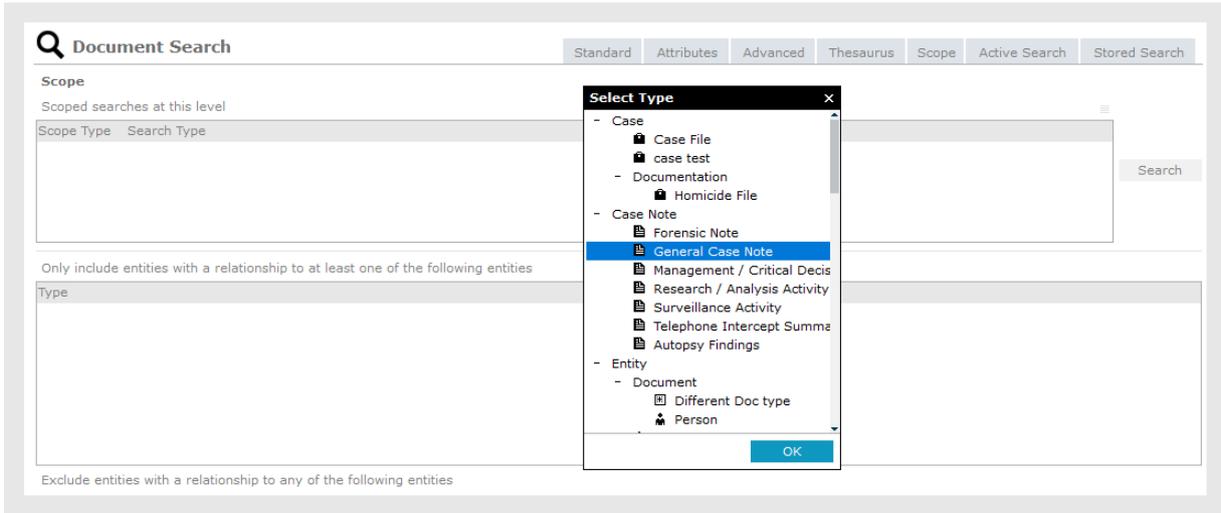
1. Select **Search** > Select the type of entity you're searching for.
2. Select the **Scope** tab.



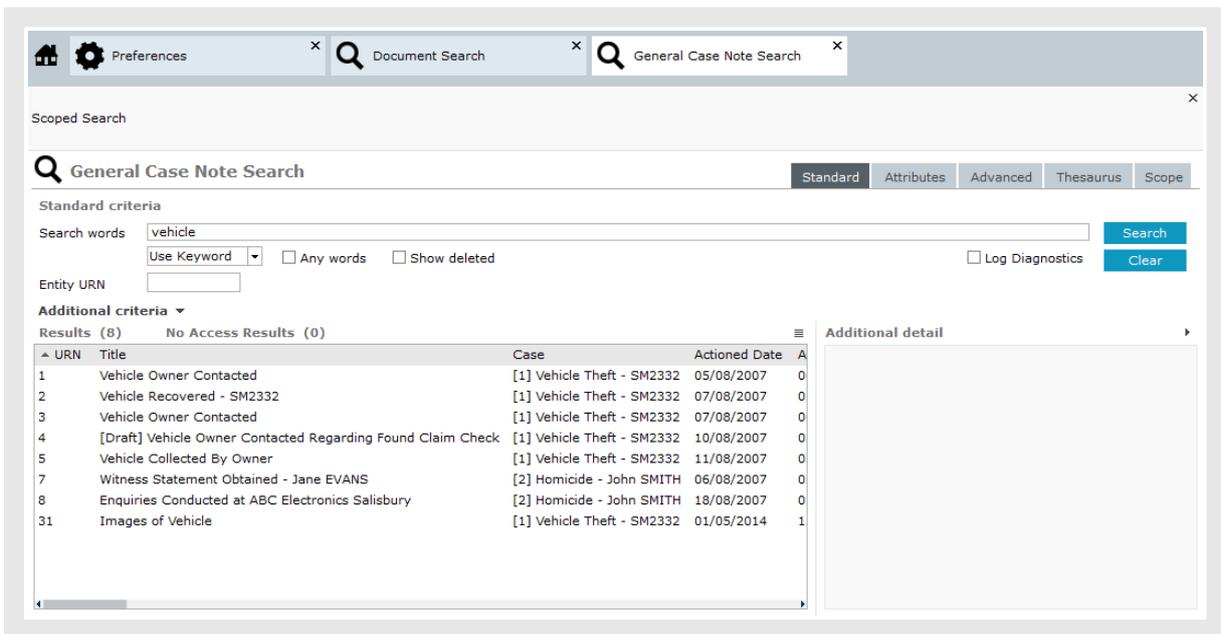
3. Expand the Options ≡ icon > Select either of these options:
 - New Scoped Search (Include)
 - New Scoped Search (Exclude)



4. Specify what you want to include or exclude > Select **OK**.



5. Enter your search criteria > Select **Search**.



Managing Tasks

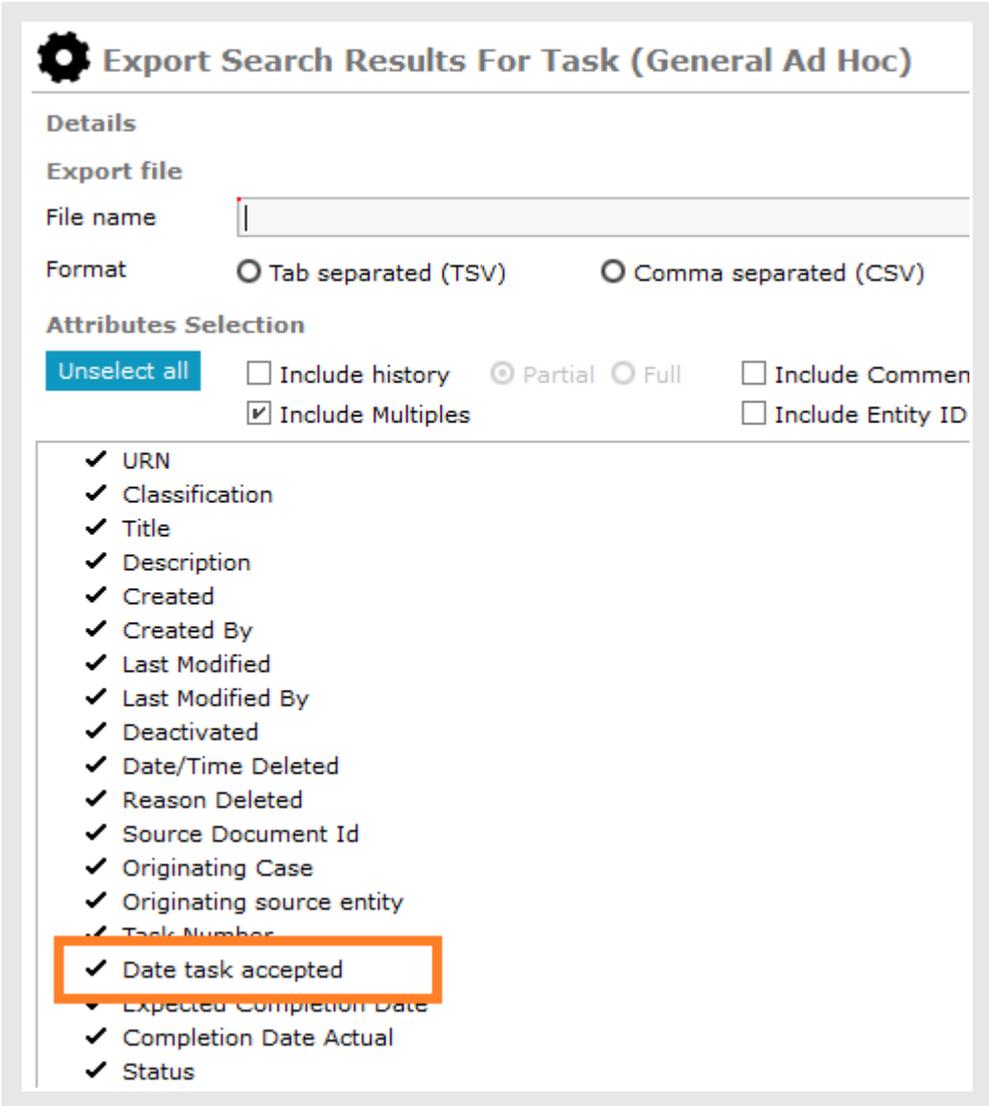
It's easier to manage tasks in your organisation – You can:

- [Include acceptance dates when you export task data](#)
- [Send prompts to task recipients](#)
- [See all tasks regardless of their context](#)
- [Open a task in the correct mode](#)

Include Acceptance Dates When You Export Task Data

Some organisations need to generate reports that show which tasks need to be completed within certain time frame.

If you need to do this, you can now include dates that show when a task was accepted.



Export Search Results For Task (General Ad Hoc)

Details

Export file

File name

Format Tab separated (TSV) Comma separated (CSV)

Attributes Selection

Include history Partial Full Include Comment Include Entity ID

Include Multiples

- URN
- Classification
- Title
- Description
- Created
- Created By
- Last Modified
- Last Modified By
- Deactivated
- Date/Time Deleted
- Reason Deleted
- Source Document Id
- Originating Case
- Originating source entity
- Task Number
- Date task accepted**
- Expected Completion Date
- Completion Date Actual
- Status

Sending Task Reminders

You can now prompt task recipients to remind them about a task.

This is useful if you've created a task and you need to follow up on how it's progressing.

Instead of calling the person or emailing them, you can send them a prompt to remind them about the task.

When a task recipient receives and opens a prompt you've sent, they'll see your message about the task.

They can then select **Go to task** to go straight to that task and start working on it.

The **Send prompt to recipient** menu option is only enabled for tasks that have been sent to the recipient if they haven't completed these.

This means you can't accidentally remind someone about a task they've already completed.

Send a Reminder to a Task Recipient

1. Open the task.
2. Select the **Submission** tab.
3. Select **Send prompt to recipient**.

Task (General Ad Hoc) Task 1972 [Details] [Submission]

Submission

Alert for Results Forwarded Rejected

Review Not required Required [↕]

Authorisation Not required Required Self authorise [↕]

Result template [Clear]

Recipients

Date/Time	Name	Status	Action Officer
23/07/2019 15:32	Tim KERSHAW (TK)	Unopened	

Context menu options: New, Edit, **Send prompt to recipient**, Acknowledge exception, Export Table to Excel

4. Enter a message for the task recipient.

Task (General Ad Hoc) Task 1972

Submission

Alert for Results

Review Not required

Authorisation Not required

Result template

Recipients

Date/Time
23/07/2019 15:32

Prompt Task Recipient

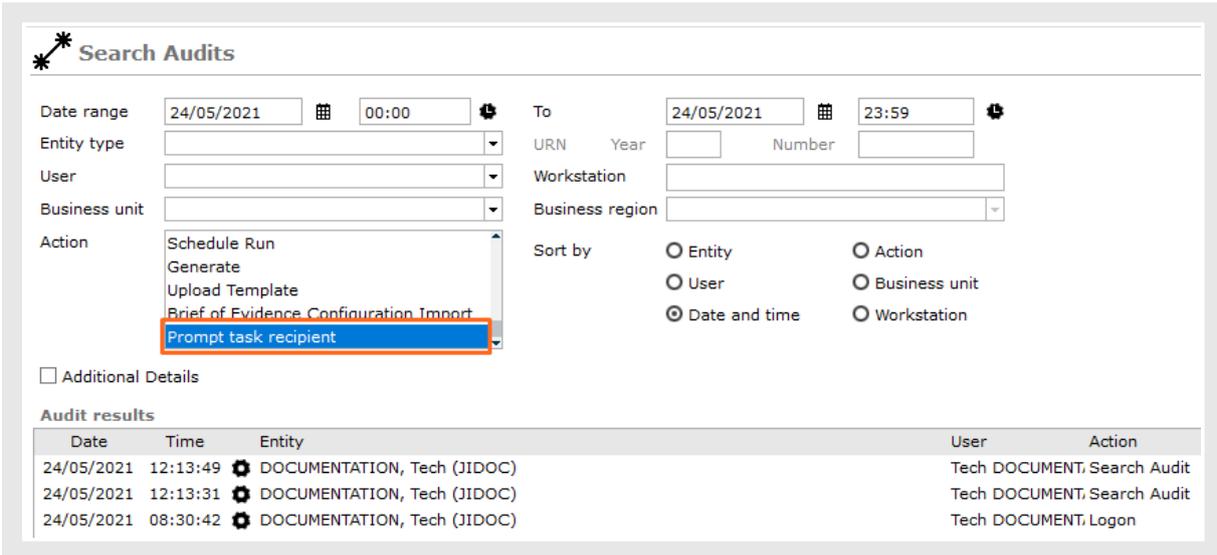
<Enter message to send to task recipient>

Check If Some Recipients Are Getting Lots of Prompts

ICM automatically audits the prompts sent.

To see if some users are getting lots of prompts:

1. Select **System > Search audits**.
2. In the **Action** area select **Prompt task recipient**.
3. Select **Search**.



Search Audits

Date range: 24/05/2021 00:00 To: 24/05/2021 23:59

Entity type: [] URN: [] Year: [] Number: []

User: [] Workstation: []

Business unit: [] Business region: []

Action: [Schedule Run, Generate, Upload Template, Brief of Evidence Configuration Import, **Prompt task recipient**]

Sort by: Entity Action User Business unit Date and time Workstation

Additional Details

Audit results

Date	Time	Entity	User	Action
24/05/2021	12:13:49	DOCUMENTATION, Tech (JIDOC)	Tech DOCUMENT	Search Audit
24/05/2021	12:13:31	DOCUMENTATION, Tech (JIDOC)	Tech DOCUMENT	Search Audit
24/05/2021	08:30:42	DOCUMENTATION, Tech (JIDOC)	Tech DOCUMENT	Logon

See All Tasks Regardless of Their Context

In previous versions of ICM, tasks that were added to incident and information reports caused confusion when they were opened outside or inside a case context.

You'll now see all tasks regardless of whether they have a case context.

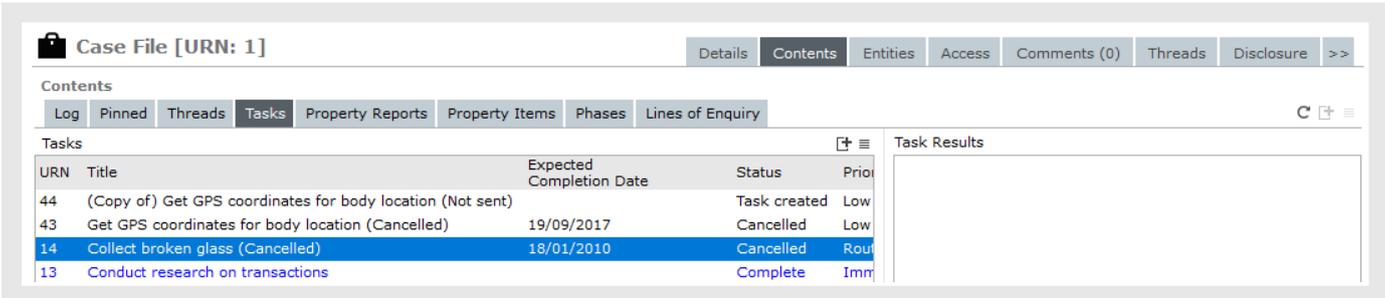
This applies unless the task had a case context for a case which the user didn't have permission to see.

Tasks Open in the Correct Mode

There are different viewing modes for tasks, depending on your role:

- Reviewer
- Authoriser
- Recipient

If you open a task you didn't create from the **Log** or **Tasks** subtab of the case contents, the task will open in the mode that's relevant to you.



Case File [URN: 1]

Details Contents Entities Access Comments (0) Threads Disclosure >>

Contents

Log Pinned Threads **Tasks** Property Reports Property Items Phases Lines of Enquiry

Tasks

URN	Title	Expected Completion Date	Status	Prioi
44	(Copy of) Get GPS coordinates for body location (Not sent)		Task created	Low
43	Get GPS coordinates for body location (Cancelled)	19/09/2017	Cancelled	Low
14	Collect broken glass (Cancelled)	18/01/2010	Cancelled	Rou
13	Conduct research on transactions		Complete	Imm

Task Results

General Changes

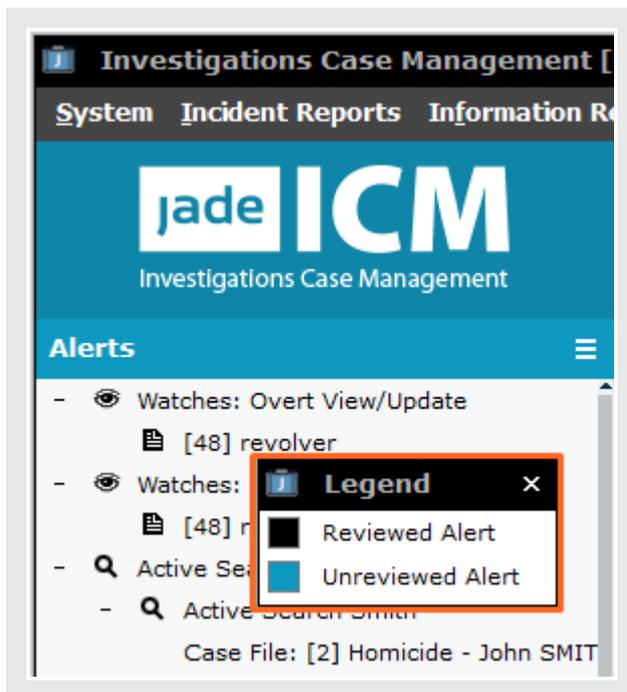
You can now:

- [Use a legend on the Alerts side bar](#) to see what the text colours mean
- [Export content that's been signed off for disclosure](#)
- [Include relationship data in entity-based Word reports](#)
- [Press F1 on any screen](#) to go the page in the help centre that provides guidance for that area

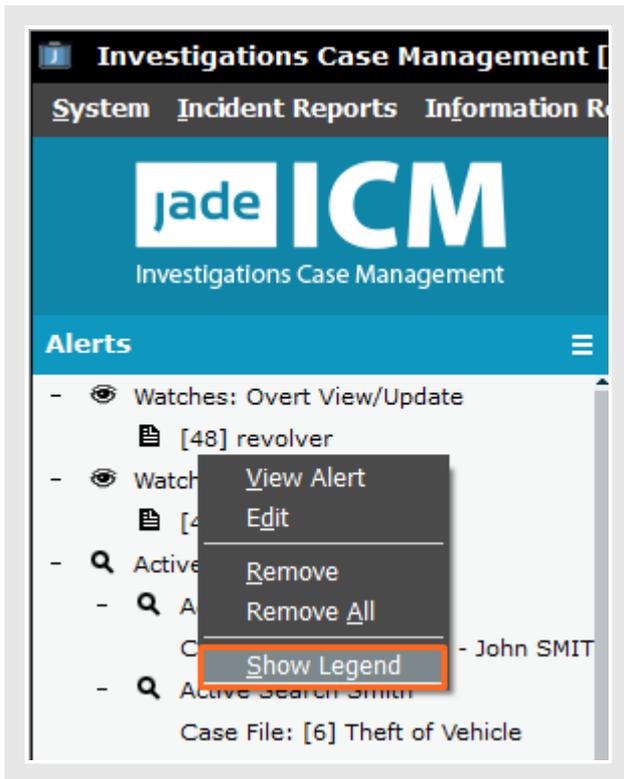
A Legend for the Alerts Side Bar

A legend on the **Alerts** panel shows what the different text colours mean:

- Black text means the alert has been reviewed.
- Teal text means the alert hasn't been reviewed.



To see the legend, right-click the alerts panel > Select **Show Legend**.



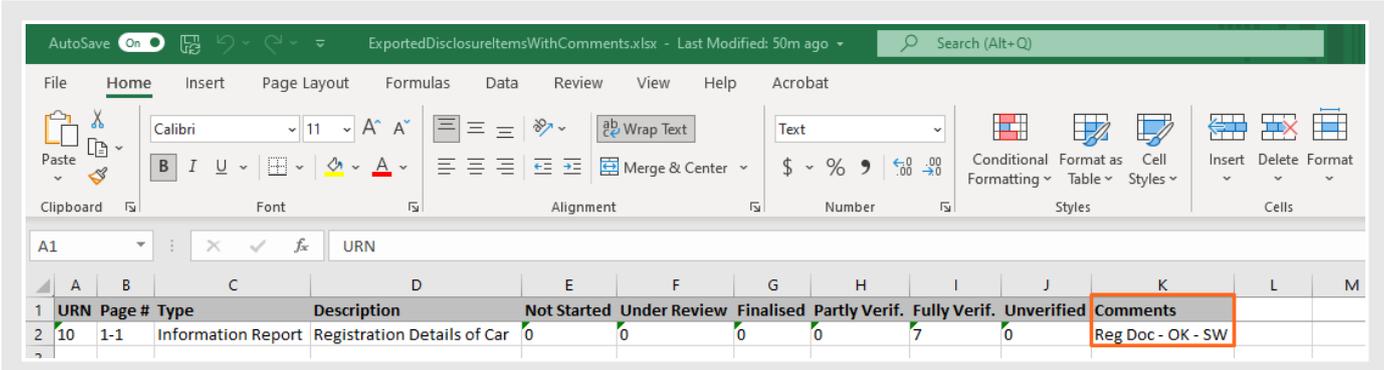
Exporting Content That's Signed off for Disclosure

You can export a search result for all documents, case notes, etc that have been signed off for disclosure.

When you do this for a case, you'll see a new **Additional Details** pane under the **Disclosure Items** subtab.

The **Additional Details** pane is collapsed by default. But you can expand it to see the comments entered when a user marked the items as ready for disclosure.

If you export the list of items to Excel, you'll see any comments.



The screenshot shows an Excel spreadsheet titled "ExportedDisclosureItemsWithComments.xlsx". The spreadsheet has a table with the following data:

URN	Page #	Type	Description	Not Started	Under Review	Finalised	Partly Verif.	Fully Verif.	Unverified	Comments
10	1-1	Information Report	Registration Details of Car	0	0	0	0	7	0	Reg Doc - OK - SW

Export Content That's Signed off for Disclosure

1. Open a case.
2. Select the **Disclosure** tab.
3. Select the **Disclosure Items** subtab.
4. Select the Expand section ▾ icon to show the **Additional Details** pane.

Case [URN: 2013/8]

Disclosure

Options Indexes Disclosure Items Schedules

Disclosure index: All

Status: All Entity type: All

Filter ▾

URN	Page #	Type	Description	Not Started	Under Review	Finalise
88	17-17	Witness Statement 2	aaaa	0	0	2
89	22-22	Witness Statement 2	abc	0	1	0
90		Witness Statement 2	bbb	1	1	1
GCN/202	1-1	General Case Note	general case note 001	1	0	1
1471	3-2	Document	Document. docx rebadged as pdf	1	0	2
1703	3-13	Document	bbbbbb	2	0	0
GCN/2257		General Case Note	another case note	1	1	1
GCN/2258		General Case Note	TESTING 001	1	0	2
GCN/2259	2-2	General Case Note	Case Note 06/07/2016	1	1	1
GCN/2268		General Case Note	steves cn	1	1	1
GCN/2317	23-23	General Case Note	another case note to test bulk update of disclosure attributes	2	0	0
GCN/2319		General Case Note	another case note for disclosure	1	0	2
1860	18-21	Document	Disclosure testing doc	2	0	0
269		Media	media	1	0	0
GCN/2333	16-16	General Case Note	test 001	1	0	2

Additional Details

Comments
some disclosure sign-off comments

Select all For bulk Finalise Verify Update for disclosure item type Disclosure Item

Comment

Save Delete Close

5. To see any comments in the **Additional Details** pane, select a disclosure item.
6. To export this content, right-click in the disclosure items area > Select **Export Table to Excel**.

Include Relationship Data in Entity-based Word Reports

In an entity-based Word report, you can now include the type of relationship an entity has with another entity.

To do this, select the new **Use relationship description** option when you map bookmarks to entity details.

Data mapping

Group: Associate_Group

Entity type: Person

Bookmark: Associate_Relationship

Entity fields | Report fields

URN
Entity type name
Created Date
Created By
Last Modified Date
Last Modified By
Classification
Identifying Image

Attributes

- Person
 - BJ Attr with comments
 - BJ Currency
 - BJ Date
 - Code table with reuse allowed
 - Code table (conditional)
 - Country of Birth
 - BJ Simple Group
 - Numeric
 - wadad
 - Protected Person

Delimiter for multi values: Group definition Vertical bar New line Other

Attribute Comment Mapping: None Append Comment Only

Use relationship description

Adhoc Field Field name: _____

Apply Cancel

Entity-Based Word Report Template
Details Content

Content ☰

Bookmark groups	Data mapping
Person_GivenName (Range: 48 - 59)	Given name 1
Person_ProfileImage (Range: 60 - 72)	Identifying Image
Person_FamilyName (Range: 86 - 98)	Surname
Person_DOB (Range: 105 - 110)	Date Of Birth
Person_DOD (Range: 117 - 122)	Date of death
Person_Gender (Range: 132 - 140)	Gender
Associate_Group (Associate_Group) (Range: 187 - 242)	Related entity type = Person
Associate_URN (Range: 187 - 198)	URN
Associate_Relationship (Range: 199 - 211)	<Use relationship description>
Associate_Details (Range: 212 - 227)	Short description
Associate_Image (Range: 228 - 241)	Identifying Image
RelatedEntity_Group (RelatedEntity_Group) (Range: 293 - 348)	Related entity type = Sub Entity
RelatedEntity_URN (Range: 293 - 304)	URN
RelatedEntity_Relationship (Range: 305 - 317)	<Use relationship description>
RelatedEntity_Details (Range: 318 - 333)	Short description
RelatedEntity_Image (Range: 334 - 347)	Identifying Image
CaseNote_Group (CaseNote_Group) (Range: 408 - 475)	Related entity type = Case Note
CaseNote_URN (Range: 408 - 421)	URN
CaseNote_Relationship (Range: 422 - 435)	<Use relationship description>
CaseNote_Title (Range: 436 - 451)	Title
CaseNote_Description (Range: 452 - 473)	Description
Case_Group (Case_Group) (Range: 516 - 557)	Related entity type = Case
Case_URN (Range: 516 - 525)	URN
Case_Title (Range: 526 - 537)	Title
Case_Description (Range: 538 - 555)	Description

**

New
Save
Delete
Close

Help Centre

We've [reskinned the help centre](#) to make it easier to navigate, and made [contextual help](#) available for all screens.

Improved Interface and Navigation

We reskinned the help centre to make it easier to use.

[Take a tour](#) to see how to get the most out of this site.

Contextual Help

Press **F1** on any screen to go the page in the help centre that provides guidance for that area.

The screenshot displays the Jade ICM interface. At the top, a 'Case File [URN: 1]' section shows details for a case officer (DOCUMENTATION, Tech (JIDOC)), title (Vehicle Theft - SM2332), and description (Subject Details). Below this, a browser window is shown with the URL `secure.jadeworld.com/JadeICM/Online_Resources/OnlineDocumentation/content/icm/case_management.htm`. The browser displays the 'HELP CENTRE' page for 'Cases'. The page features a search bar and a navigation menu on the left with items like 'Access to Cases', 'Creating Cases', 'See the Contents of a Case', 'Case Notes', 'Easily Manage Case Comments', and 'Add a Task to a Case'. The main content area is titled 'Cases' and includes a list of topics: 'Create a case', 'Access information in a case', 'Edit information contained in a case', and 'Export information from a case'.

Settings

If you're in charge of ICM settings in your organisation, you can now:

- [Manage backups more easily](#)
- [See why an upgrade failed](#)
- [See if you need more licences](#)
- [Export attribute structures more easily](#)

Backups

If you disable backups, you can [still do housekeeping tasks](#).

If a backup succeeds but housekeeping fails, [you'll see more information](#) about this.

More Information If a Backup Succeeds but Housekeeping Fails

Previously

It was possible for a backup to complete successfully even though old journal files weren't removed and housekeeping failed.

Admin users would receive an email to say the backup was successful, but got no information about the housekeeping failure.

Eventually the journals folder might fill up to the point of disc failure.

There was no warning to manually remove old journals before restarting the system.

Now

If housekeeping fails, you'll be notified about this so you can check your journals folder and remove old files.

If You Disable Backups You Can Still Do Housekeeping Tasks

Previously, if backups were disabled, this would prevent housekeeping tasks that remove old transaction journals.

Now housekeeping continues, independent of the backup setting, unless you've specifically disabled housekeeping.

To check your settings:

1. Select **Admin > System > Settings**.
2. Select the **Backup & Housekeeping** tab.

System Settings Options Security Agency Backup & Housekeeping Maps

Backup & Housekeeping

Start Time: 01:00 Run Now

Email addresses: <Please specify e-mail address(es) to send notification of Backup & Housekeeping processing>

Backup options

Backup directory: [Text Field] ...

Backup processes: 0 Make sure your hardware can handle this number of processes. See the documentation for

Disable backup

Quiesced backup

Don't back up media folder

Housekeeping options

Disable housekeeping

Delete logs older than: 14 Days

Delete recovery journals older than: 0 Days

Delete archived journals older than: 0 Days

More Information If an Upgrade Fails

Previously

If an upgrade failed you'd get a message to say this had happened, but not much information about why.

Now

If this happens you'll see some tips on what might have caused the failure and how you might be able to resolve the situation.

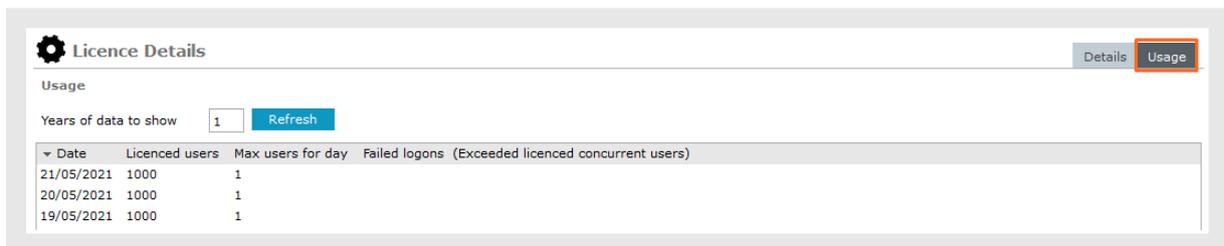
Keep Track of Concurrent Users to See If You Need More Licences

ICM now maintains a daily record of:

- The maximum number of concurrent users
- The number of failed logons caused by your organisation exceeding its maximum number of concurrent users

To see if you need more licences:

- Select **Admin > System > Licence**.
- Select the **Usage** tab.



The screenshot shows the 'Licence Details' page with the 'Usage' tab selected. Below the tab, there is a 'Usage' section with a 'Years of data to show' dropdown set to '1' and a 'Refresh' button. A table displays the following data:

Date	Licenced users	Max users for day	Failed logons (Exceeded licenced concurrent users)
21/05/2021	1000	1	
20/05/2021	1000	1	
19/05/2021	1000	1	

Days where there were one or more failed logons have a light yellow background.

By default, you'll see the last year's logons, but you can choose to see more.

To export the data on this screen to Excel, right-click the usage area > Select **Export**.

Licence Details

Usage

Years of data to show [Refresh](#)

▼ Date	Licenced users	Max users for day	Failed logons (Exceeded licenced concurrent users)
18/05/2021	1000	3	
17/05/2021	1000	2	
14/05/2021	1000	2	
12/05/2021	1000	2	
07/05/2021	1000	2	
06/05/2021	1000	2	
05/05/2021	1000	1	
03/05/2021	1000	1	
28/04/2021	1000	1	
27/04/2021	1000	1	
23/04/2021	1000	5	

[Export](#)
[Legend](#)

It's Easier to Export Soft Attribute Structures

You can export the metadata details of all configured attributes to CSV files.

You can export one file for each entity type.

To do this:

1. Select **Admin > System > Export > Entity Attributes Metadata**.
2. Specify where you want to export the file > Select **OK**.

Name	Date modified	Type	Size
 Vehicle.csv	24/05/2021 9:35 am	Microsoft Excel C...	2 KB
 Different Doc type.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Knife.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Media.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Offence.csv	24/05/2021 9:35 am	Microsoft Excel C...	2 KB
 Person type.csv	24/05/2021 9:35 am	Microsoft Excel C...	6 KB
 Person.csv	24/05/2021 9:35 am	Microsoft Excel C...	8 KB
 Unselected Doc type.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 case test.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Document.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Forensic Note.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 General Case Note.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Homicide File.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Image.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Information Report.csv	24/05/2021 9:35 am	Microsoft Excel C...	2 KB
 Location.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Police Incident Report.csv	24/05/2021 9:35 am	Microsoft Excel C...	4 KB
 Brief of Evidence Victim.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Brief of Evidence Witness.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Case File.csv	24/05/2021 9:35 am	Microsoft Excel C...	3 KB
 Disclosure Index.csv	24/05/2021 9:35 am	Microsoft Excel C...	2 KB
 Disclosure Item.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Dissemination Item.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Homicide Evidence Report.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Homicide Exhibit.csv	24/05/2021 9:35 am	Microsoft Excel C...	1 KB
 Brief of Evidence Defendant.csv	24/05/2021 9:35 am	Microsoft Excel C...	3 KB

Resolved Issues

We've resolved the following issues in the 6.3.0 release:

- When you're managing user accounts and you start typing to find a user, the **show deleted / deactivated** setting is applied correctly.
Previously you'd see a deactivated user when the option was set to hide deactivated and deleted users.
- When you enter data for a Team attribute type, the available list no longer includes deactivated teams.
- If a recipient opens a task while someone else is cancelling it, you'll no longer see an exception error.
- If you use the **Edit User** form to change the password for an existing user, the password complexity rules are applied correctly.
- If you're an admin user and your organisation uses direct logon from Windows, you'll no longer need to re-enter your password when you reset a user's password.